
About

Multidisciplinary designer with over 10 years of expertise in crafting innovative digital experiences, including 3 years in leadership roles. Currently working as Lead UX Designer mentoring a small team on Amazon Prime Video's financial reporting and analytics experience.

Awards: T-Mobile Innovative Experience, NIH Data Design, Best in Public Afaris

Experience

Lead UX/UI Designer Amazon May 2020–Present

- Launched Prime Video Slate, reducing partner onboarding by 42% and boosting content discoverability by 34% additionally supporting Prime Video's \$30B+ revenue.
- Led the end-to-end digital experience for Amazon Explore, achieving a 4.8/5 CSAT, increasing GV2B conversion by +30bps, and expanding selection by 39% QoQ.
- Developed strategies and collaborated with cross-functional teams to deliver accessible, human-centric mobile first solutions.
- Mentor and guide the growth of fellow UX designers.

Senior UX Consultant Booz Allen Hamilton Jul. 2016–May2020

- Led the end-to-end experience of NIH's Placental Atlas Tool(PAT) and the redesign of the Data and Specimen Hub (DASH) SaaS platforms.
- Organized user research and usability testing to redesign the study uploading flow, increasing study submission rates by 38.4%.
- Spearheaded the transition to a comprehensive design system, reducing bugs by 46.2% and maintenance costs by 56.6%.

Jr. Digital Designer FGS Global Nov. 2014–Jul.2016

- Collaborated with clients, designers, and developers to create cross-media marketing campaigns for brands like PhRMA, UnitedHealth Group, NFL, Nike, and United Airlines.
- Led workshops to gather insights that shaped design direction and strategy.

Web Designer Atavus Apr. 2012–Oct.2014

- Assisted with the launch of Tacklytics, a sports data and analytics tool.
 - Designed marketing materials, managed Magenta website and created social media ads.
 - Worked with PMs to define personas, user stories, product requirements and workflows through user research sessions.
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Competencies

Skills:

User-Centered Design
Design Systems
Agile Development
User Research
Usability Testing

Information Architecture
Analytics
User Journeys
Accessibility

Tools:

Adobe CC
Figma
Wordpress, Drupal
JS, HTML, CSS

Education

Seattle University	BA Digital Design	2012-2014
University of Washington	AS Computer Science	2010-2012
UX Design Certificate	Google	2023